

Placement of Orders

Phone: national: 032-633-0018
international: ++41-32-633-0018
8.00 AM – 8.00 PM Weekdays

Fax: national: 032-633-2802
international: ++41-32-633-2802
24 Hour Order Entry

E-mail: info@vogel-gmbh.ch

Address: AccuStandard Europe
Dr. Vogel GmbH
Walliswilweg 2
CH-4704 Niederbipp

PRICING

All prices are indicated in CHF or EUR (excl. VAT for Switzerland), ex our address CH-4704 Niederbipp.

Terms

All orders are subject to our general Terms and Conditions. Net 30 days. In case of deferred payment, we charge 7.5% interest. The products are our property up to the settlement of the payment. Prices are subject to change without notice.

Bank

UBS AG, CH-4500 Solothurn.

Shipping in Switzerland

Orders shipped via Swiss Post - B Post. Dr. Vogel GmbH pays shipping costs within Switzerland for all orders over CHF 500.00. For Express shipments an additional charge of CHF 20.00 will be invoiced separately.

Shipping in general

Orders shipped via mail, A Priority, GLS, Federal Express unless instructed otherwise at the time of the order. Freight charges are invoiced separately, additional transportation insurance and customs duties are at the buyer's expense.

Returns

Inspect all packages upon receipt. If material is defective, or missing, please contact us immediately. If it is necessary to return material, contact us for shipping instructions. We will not accept any return of shipments unless we have given prior permission. Certain items are not returnable for credit. Please contact us.

Guarantee

We guarantee the purity and content of products according to the results of the analytical data sheet (CERTIFICATE).

Jurisdiction

In the case of any dispute, the competent court is CH-3380 Wangen an der Aare.

Liability

Products listed in this catalog are for research use only. They should be handled by trained personnel. Claims for delayed or not delivered goods cannot be accepted. Dr. Vogel GmbH reserves the right to charge a fee on returned goods due to an ordering mistake.